



Shooters Hill Golf Club
Re-opening the Clubhouse
From Wednesday, 8th July 2020



Following on from the announcement made by the Prime Minister on Tuesday, 23rd June 2020 easing lockdown measures and allowing the hospitality industry to resume 'from' the 4th July 2020, the following plans are being set out in order to re-open the clubhouse. The Board of Directors confirm that from **Wednesday, 8th July 2020** it will be possible to use clubhouse facilities but continuing to observe the social distancing guidelines set out by our Government.

The following guidelines are set out in order to protect staff, members and visitors alike. Please read through all of the guidance to ensure you are doing your part correctly to keep your fellow members and the club's staff safe.

Important

Currently the clubhouse facilities will only be open to golfers playing on the day and not to those members wishing to call-in for refreshment and a catch-up with their fellow members. If you are playing golf please do not arrange for your partner or a friend to meet you, except for collection in the car park areas.

This rule is in place to enable the club to adhere to the social gathering rules currently in place.

Entrance to the Clubhouse

Entrance without golf equipment will be through the lounge patio doors. Upon entering please utilise the hand sanitiser provided. There will be clear markings on the floor in the lounge to guide you through the clubhouse safely whilst maintaining the required social distance. There will be a clearly marked channel leading to and from the bar as well as channels to lead you to the toilet areas and the locker rooms.

The spike bar entrance will remain off limits to members and will be for staff use only. This is to ensure the staff have a safe entrance and exit area which isn't being used by all and therefore will act in keeping them safe.

The front door will be unlocked however it will be used only for exit purposes. It will not be possible to gain entry into the clubhouse via the front door.

Locker Rooms

The locker rooms will be opened up to the members providing strict social distancing measures are being followed. Prior to your game of golf, members will gain access to the locker rooms via the main staircase. There will be clear markings on the floor in the lounge leading you to the main staircase. Locker room doors will be open to eliminate cross contamination via the door handles. Once in the locker rooms each locker area will be marked off at the door and we request that each area has a capacity of one member at a time unless social distancing can be practiced.

Toilet facilities in the locker rooms will be open for use however only one person at a time. All showers will remain closed and are not to be used by members under any circumstances.

Once you have collected your golf equipment please leave the clubhouse via the back outside staircase adjacent to the lady's locker room. On returning from the course you will enter the clubhouse via the downstairs rear entrance and proceed to the main staircase (by the mirror).

You may encounter other members on the top landing so please be mindful of social distancing at all times and take a few steps back to ensure you are completely out of the way should this happen.

Please note the clubhouse will close promptly at 7pm - please note this if you are using the locker rooms.

Office

If you need to speak to the office please stand in the marked box and do not wander around the desk areas.

Downstairs Toilet Facilities

There will only be one toilet facility on the ground floor. The main men's toilets will now be a 'unisex' toilet and the door will be open. The urinals will be out of action and it will only be the two cubicles. This is to ensure the club are able to offer a facility which has enough space to ensure social distancing can be practiced. Prior to entering you will be able to see whether the cubicles are in use as the doors will be closed, and/or whether someone is washing their hands ***[two people maximum at all times]***. The downstairs

lady's and easy access toilets will be off limits as with corridor along to the kitchen provides an opportunity for bumping in to your fellow members and staff. This side of the clubhouse will be for staff only use.

Please ensure you wash your hands thoroughly before leaving the toilet areas.

Bar

The bar will be open from the hours of 11am through to 6.30pm. Last orders will be called at 6pm. ***The clubhouse will close at 7pm [please note this if you are using the locker rooms].***

Members must enter through the patio lounge doors and follow the clear floor markings leading you to the bar. There will also be markings on the floor to form a socially distant queue. Once you reach the front of the queue you will see that the space directly in front of the bar will be marked off, please do not cross this point. This is for the safety of the bar staff and members alike. You will place your order at the till and the staff will place your drinks on the rectangular table which will be at the left of the bar. To reduce unnecessary contact personal member cards will not be accepted and all member transactions will be made via a kitty card held by the bar staff. You will be required to top-up the balance to clear the charge before leaving the bar and, where possible, we ask that these transactions are made by contactless card payment.

Members will have the choice of a seat inside or a seat outside. The tables have been set out to ensure the safety of the membership and to comply with all guidelines and laws being set out by the government. With that said we would like to please ask all members to not re-arrange the furniture. Tables are laid out for members to have a drink with the people in which they have just played on the golf course with.

There will be tables laid out in 4's, four tables inside and four tables outside, and you should sit in your playing group and not mingle with other groups. Members will be restricted to a 20-minute social time after their game of golf is finished. This will ensure the club are not breaching laws or guidelines being set by the government and will allow all members playing golf the opportunity to enjoy a drink [one] after their game. The 20-minutes rule will also allow the staff sufficient time to wipe down tables prior to the next group

arriving. If it is inclement weather this will allow for the turn-around of groups coming off the golf course to be seated inside the lounge only.

This is a new environment we are having to live with and the Board will be monitoring and, where needed to, will adjust these procedures accordingly. It is expected that all members assist with these measures and when asked to vacate the table do so promptly. Failure to comply will result in suspension of membership and the potential for the bar services to be removed for all members.

Initially whilst the club are awaiting approval to destroy old stock and order new in, the bar will only be serving bottled beer along with wine, soft drinks and spirits etc. Whilst the hospitality industry restarts at times due to availability and delivery certain items may not be available. The bar operation will be monitored and assessed on a weekly basis and restrictions will be taken away as and when the Directors feel it is appropriate.

Catering

To ensure that the current social distancing measures are in place catering at the club will be limited and restricted to a sandwich service as follows, for the time being:

- Morning Service [7.30am to 12pm] - bacon or sausage sandwich and tea/coffee as a take-away service on to the golf course prior to play from the spike bar door, or after play whilst you have your drink.
- Afternoon Service [after 12pm] - a limited selection of sandwiches (pre-made/package) available from the bar until 6pm.

To ensure that we open in the most effective way to the benefit of all golfing members; we ask politely that you please adhere to these procedures as flaunting any of these rules may result in a review of your membership privileges.

Friday, 3rd July 2020

Board of Directors