



Shooters Hill Golf Club
Return to Golf



Following on from the announcement made by the Prime Minister on Thursday, 28th May 2020, and following an England Golf update on Friday, 29th May 2020, the Board of Directors confirm that from 1st June 2020 it will be possible to ****play in groups of up to 4 players**; this includes members of your household and/or fellow golf members.

It is essential that social distancing measures are maintained and incumbent on all members to adhere to the 2 metre distancing rule. Whether you are waiting on the terrace in Zone 3, practice putting green in Zone 2, waiting to tee off in Zone 1 and in fact anywhere on the golf course you should remain 2 metres apart.

It is extremely important that you read the whole of this document which has been updated from the initial version for re-opening and now includes relevant information following the Government's review.

[Relevant changes are noted with **]

Booking Tee Times

Golf tee time bookings will continue and are bookable in advance via the ClubV1 Members app. We do appreciate that some members are experiencing issues and all comments are passed on to Club Systems for their future updates. The office and pro shop will continue to assist members who either do not have the facility to download the app, or are struggling to make a booking. The phone lines are limited so please be patient if you are calling the club, especially when tee times go live at 12pm.

******Having had time to review the availability of booking times two [2] days in advanced, tee times will be available to book from 12pm '**seventeen**' [17] days prior ie Monday, 1st June for Thursday, 18th June etc.

******All dates from 1st to 17th June [16 days] will go live during the morning of Monday, 1st June 2020 at 9.30am.

******Each member will be able to have **four** [4] live bookings in advance during this 17 days period.

****IMPORTANT** - When making a booking please note that **only** members who have renewed their subscription for the new subscription year commencing 1st June will be **visible** and able to reserve a tee time.

****Canceling a Booking** – Please remember to cancel your tee time if you are unable to honour the booking. This will allow other members to book. We will review ‘no shows’ and monitor frequency of these no shows.

Play will continue to commence each day at 7.30am when the course opens with the last tee time being at 6.30pm – **NO GOLF MAY COMMENCE OUTSIDE OF THESE TIMES**. You are only permitted to start from the 1st tee.

To maintain social distancing members are not allowed to come to the club unless you have an official tee time or have contacted the office in advance.

When making your booking you can include your playing partner’s name, if applicable, but please note that other members are able to join your group if only partially booked.

******With play now permitted in 4-balls the weekend restriction to play only on either day has been removed for 7 day members, effective from 1st June 2020.

The system will not permit you to book more than once on any given day but you may play more than once when times are available and this can be booked with the pro shop or office, by phone, on completion of your round.

A golf course marshal will be on the 1st tee and course to ensure that play is flowing – please respond courteously to instruction and keep up with the group ahead to ensure that the 10 minute gap for social distancing is maintained. If the group ahead is maintaining its position on the course please do not pressurise them by playing right up behind them – the marshal will ask you to slow down! Please take your time and enjoy your game!

****Guests/Visitors** - To allow the membership to have full access to the golf course **no guests nor visitor green fees will be permitted**. This will be reviewed once the course utilisation has been monitored further now that 4-balls are permitted.

Competitions & Fixtures

Until further notice all competitions have been suspended.

****Arrival to the club**

Thank you to all who have followed the procedures put in place to maintain social distancing. There has been the odd hiccup which we have overcome but do stress the importance of arriving on time as noted in the example below and not a few minutes prior to your tee time. The marshals are here

to assist you in maintaining social distancing rules and if you are late may need to defer you to later tee time, if one is available:

******Example for arriving for a 11:00hrs tee time:

- Arrive in the car park 10:30hrs
- Report to terrace/**Zone 3** 10:35hrs
- Move to **Zone 2** (putting green/pro shop) 10:45hrs
- Move to **Zone 1** (5 mins prior to your tee time) 10:55hrs
- Commence your round 11:00hrs

All Members must now arrive at the club 30 minutes prior to their allocated tee time. Please remember social distancing etiquette when leaving your car in the car park.

We appreciate with differing journey times members may arrive slightly too early but we do ask that you remain in/at your vehicles until it is time to get prepared for your round.

No matter which car park you prefer to park in you must make your way to the terrace area in front of the clubhouse and must not cut across/through any chains or barriers along the pathway if parking in the lower car park.

Once at the terrace you will be held in Zone 3 to ensure social distancing is adhered to; these measures will be in place until further notice.

Professional Shop/Tee Time Check in

The professional shop will resume service to ensure that members are looked after whilst playing at the course. It is extremely important that one golfer from each group makes contact with the professional team so that they can be checked in prior to playing. Whilst the shop will remain open for members to buy essential items, it is important that you follow the below steps to ensure social distancing measures are kept:

- The professional shop will not accept cash unless necessary. Please pay for products by card or you may top up your member card via the Club V1 app prior to your arrival
- Outside the shop, you will note that part of the barrier has been removed to provide a way in and a way out. Initially with only small groups congregating in Zone 2 it will be easy to ensure no more than one member from the group is in the shop. In time if more groups are permitted to congregate in Zone 2 markings/lines on the floor to

designate where people line up prior to entering the shop will be provided to ensure a two-metre distance is adhered to.

- Subject to availability, sanitiser may be available at the entrance to the shop, please use this before entering
- Only one member is allowed in the shop at any one time.
- There will be a line in front of the counter where members are not allowed to cross and movement in the pro shop will be restricted.

Practice facilities

Currently the walled garden area will remain closed until further notice.

Buggies

Buggies will be available and reserved with the pro shop – each buggy will only be for single occupancy and charged at £7.50. It may only be used by two members who are living under the same roof, and if so charged at £15.00. Buggies will be cleaned down by the club professional prior to and at the end of the round – please remove all belongings and litter.

Golf Course

Prior to the lockdown, the club had already made some key changes on the golf course to limit the amount of non-essential contact out on the golf course. We would like all members to continue with the following whilst playing your round of golf,

- Should you find a golf ball on the course please do not pick it up.
- The Flag Stick is always to remain in place to avoid handling of the flag. The hole cups will be proud so there is no need to take the flag stick out of the hole.
- All playing partners are required to maintain two metres away from each other on the golf course.
- All Rakes have been removed from Bunkers. Bunkers will be raked each morning by the green keepers with the responsibility then with the members to rake the bunkers with their golf club or foot following completion in the bunker.
- All ball cleaners have been bagged and are out of action.
- All divot boxes have been removed from the course. The green keepers will ensure that the divots on the tees are re-seeded as tees are moved.

- All water Fountains are out of use and have been bagged.
- All Benches, which can be, have been removed and it is asked that all other fixed benches are not used.
- Bins have either been removed or bagged and are not in use. Please ensure that you do not dispose of any litter on the golf course.
- All shoe cleaners have been removed and the external air compressor decommissioned.

You are encouraged to bring your own hand sanitiser.

Sir Sidney's refreshment hut at the 11th green will not be open until further notice and benches have been removed.

Office (issue of bag tags 2020/21)

The club's office will only be available to those who are coming to the club to play golf, or by prior arrangement to pay their subscriptions in cash. Please do not walk in to the office but await instruction from personnel on duty. We again stress that you can only come up to the club if you are playing golf.

******Your 2020/21 golf bag tag will be issued to you on your first visit to the club either prior to or after completion of your round from the terrace area or pro shop.

Clubhouse (retrieval of your golf clubs and trolley)

******Please note that from 1st June the clubhouse house will be open between 9am and 5pm on Monday to Friday only.

******If you are playing outside of these times please ensure that you have collected your golf clubs from the locker room.

Once you have collected your belongings the clubhouse, locker rooms and trolley shed facilities will remain closed until further notice. The toilet facilities in the clubhouse may be used in extreme circumstances but please note that currently these are not being maintained on a regular basis.

End of Round

Following your round of golf, please **ensure that you go back to your cars and leave the golf club immediately to avoid social gatherings around the clubhouse and in the car park.** You must exit the course at the back of the 18th green and walk along the road to the flag-pole/lower car park; you may

walk up the pathway towards the clubhouse to access the middle and upper car park areas.

Members playing a shortened round and finishing at the 11th hole must walk up to the 16th tee and proceed left along the path to the 18th green and then to the road along to the flag-pole/lower car park. Under no circumstances are you permitted to proceed in front of the 1st tee towards the pro shop/clubhouse.

Buggy users must deposit their clubs at their car and leave the buggy in the car park area by the garages at the rear of the building. This is accessed via the road running behind the club and you must return to your car via the same route. Please remember to leave the key in the buggy and take all your belongings home as there will be no storage facilities at the club.

First Aid

Due to the bar area remaining locked until restrictions are relaxed, the golf clubs defibrillator will be moved to the Professionals Shop. A first aid box will be present in the professional shop and when closed, the marshal's buggy. We will also ensure that a qualified first aider is on site during the days play.

These procedures have been put in place to protect you, as members, and the staff, to ensure we can all continue to play the game we all love. We will be reviewing these procedures and policies at least every 3 weeks and will be guided by England Golf and the Government.

We hope this document covers all your questions but should you like any more information regarding the procedures, please get in touch with any member of the Board of Directors, club Manager, Chris Cooper or club Professional, Mike Worley.

To ensure that we open in the most effective way to the benefit of all golfing members; we ask politely that you please adhere to these procedures as flaunting any of these rules may result in a review of your membership privileges.

Friday, 29th May 2020

Board of Directors